## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re: Shrum et al.

Confirmation No.: 4902

Serial No.: 10/813,491

Group Art Unit: 2614

Filing Date: March 30, 2004

Examiner: Thomas E. Satkiewicz

METHODS, SYSTEMS AND PRODUCTS FOR MAINTAINING

COMMUNICATIONS SERVICE REACHABILITY

January 13, 2009

Mail Stop Amendment Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

## RESPONSE TO OCTOBER 15, 2008 OFFICIAL ACTION

Sir:

The present Response is provided to address the issues raised in the Office Action mailed October 15, 2008.

It is not believed that an extension of time and/or additional fee(s)-including fees for net addition of claims-are required, beyond those that may otherwise be provided for in documents accompanying this paper. In the event, however, that an extension of time is necessary to allow consideration of this paper, such an extension is hereby petitioned under 37 C.F.R. §1.136(a). Any additional fees believed to be due in connection with this paper may be charged to Deposit Account No. 50-0220.

Amendments to the Specification begin on Page 2 of this paper.

Amendments to the Claims begin on Page 3 of this paper.

Remarks begin on Page 7 of this paper.

## CERTIFICATION OF TRANSMISSION

I hereby certify that this correspondence is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4) to the U.S. Patent and Trademark Office on January 13, 2008.